



Overview

- Lead System Admin with 25+ years of hands-on experience in the IT field. Skilled at leading teams which contribute to projects that are designed for maximum functionality and end-user productivity. Known for capacity planning issues, analyze viable alternatives, and provide innovative solutions within departments' financial and time frameworks. Persistence and channeled energies are major strengths cited by many satisfied customers. Reputation for interacting easily with individuals of diverse backgrounds, cultures, and professional and technical levels
- Strengths include: -- • Supervision & Leadership • Critical Problem Solving • Analytical Skills • Process & Efficiency Improvements • Interpersonal Communication • Customer Service • Desktop and Application Software • Collaborative Team Member • Hands-on leadership in managing projects from discovery to implementation. • Subject matter expert and mentor to junior and mid-level IT staff. • Exceptional experience in negotiating technical details with third parties. • Platform-agnostic approach to implementing robust and cost-effective solutions. • Proven team leadership and development skills to create and motivate cross-functional teams, across diverse cultures and physical locations.

Key Words
[system](#) [leadership](#) [project](#) [hardware](#)
[team](#) [administration](#) [technical](#) [software](#)
[sun](#) [microsoft](#)

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Objective

- Seeking a System Support/Administration position with leadership responsibilities including problem solving, planning, organizing and System Support/Administration

Employment History

October, Now	Wayne State University, Computing and Information Technology, University Computing Center,	Detroit MI 48202 Lead Software Engineer
	<ul style="list-style-type: none"> • Duties and Responsibilities include: • System Maintenance Scheduling • Campus-Wide Email system Administration • Banner System Administration • Campus-Wide Info System Administration • Dept. of Student Affairs System Administration • Acquire, install, test and evaluate proprietary hardware and software for Sun Solaris, Microsoft Windows and Linux. • Troubleshoot system and hardware problems for Sun Solaris, Microsoft Windows and Linux, and contact vendors as necessary. • Install/Replace hardware as necessary. • Monitor and optimize system performance. • Make hardware and software recommendations as necessary. • Prepare project plans and documentation. • Provide technical information and assistance to Wayne State University staff and management. • Project Management and task planning • Assist in team interviewing process • Coordinate team training • Project Management and task planning • Act as liaison and project manager to WSU Networking Group 	

Education

2008	Mutable University	Exampleville, MD
	Bachelors of Science with a focus in Editing Resumes <ul style="list-style-type: none"> • PRAUX TIP: When the 'Left Click To...' context is set to 'Edit' you can simply left click to edit anything on this page. You can also right click and select 'Edit'. • PRAUX TIP: I think you're ready to get started, remember edit anything you see here! What you see is what you get! 	

